

## **COMPLAINTS CONCERNING SCHOOL PERSONNEL/PROGRAMS**

Constructive criticism can be helpful to the district. While the board has confidence in its staff and programs, the presence of differing viewpoints and opportunities for the sharing of diverse perspectives is a healthy part of communication and problem solving. Formal written complaints received by the board or a board member will be referred to the superintendent or the appropriate district staff member.

The superintendent or designee will develop procedures to handle complaints concerning staff or programs. Reconsiderations regarding instructional materials should be pursued in the manner provided for in Policy 2020, Course Design, Selection and Adoption of Instructional Materials.

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Cross References:	2020 - Course Design, Selection and Adoption of Instructional Materials
	2311 – Challenge of Instructional Materials
Legal References:	RCW 28A.405.300 Adverse change - in contract status of certificated employee — Determination of probable cause — Notice — Opportunity for hearing
	Chapter 42.30 RCW Open Public Meetings Act